

MUSC Health MyChart New Features

We are happy to bring new features to MUSC Health MyChart and would like to share them with you.

ACCESS BUTTONS

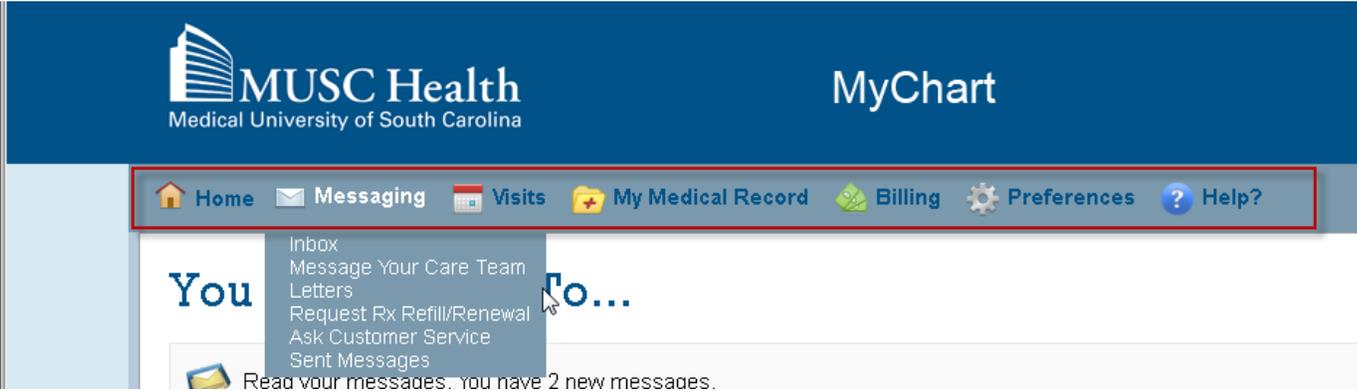
Easy access quick buttons are available on the home screen with in MyChart. This allows you to go to a specific area quickly. For example, test results or message your doctor.

					
Send a message to your doctor's office.	Schedule an appointment.	Review your health summary.	View your test results.	Refill your medications.	View your account summary.

MENUS

The menus that used to be located on the left hand side are now available across the top.

This allows easy browsing through the different areas.



INSURANCE AND BILLING FEATURES

You can now notify MUSC when information about your insurance coverage has changed. This includes changes to existing coverages, adding new coverage, or removing no longer applicable coverages. A message will be sent to a MUSC representative who will update the information in your medical record in Epic. (This is not a real time update).

[Home](#) | [Messaging](#) | [Visits](#) | [My Medical Record](#) | **Billing** | [Preferences](#) | [Personalize](#)

Welcome, **Korinne Mychart** [Log Out](#)

Insurance Summary

[Pay My Bill - Date of Service on or after 7/1/2014](#)
[Pay My Bill - Date of Service Prior to 7/1/2014](#)
Insurance Summary

Please review the insurance information that we have on file. If the information is incorrect or incomplete, click the appropriate button to make changes. Your changes will not be submitted until you click Accept.

Payor/Plan	Subscriber Name	Subscriber Number	Effective Date
Healthsmart/Healthsmart Musc Phys Emp	MYCHART,KORINNE	456789222345	04/17/2012

[Add a coverage](#) [+](#)

[Accept](#) [Cancel](#)

[Back to the Home Page](#)

From the home screen or the Billing Account Summary Screen, you can now sign up for Paperless billing in MyChart. When signed up, you will no longer receive paper statements in the mail. You will automatically receive email ticklers when a new statement is available for you to pay in MyChart. You can cancel paperless billing at any time.

*Note if you do not make a payment in 90 days, you will automatically receive paper statements.



Billing Account Summary

Account	Account Type	Last Payment	Amount Due
Account #912045 MYCHART,KORINNE MUSC SERVICE AREA	Physician & Hospital Billing See Account Detail	\$20.00 4/17/2015 See More Payments	\$840.00 Pay
Account #1000256144 MYCHART,KORINNE MUSCP-PC SERVICE AREA	Physician & Hospital Billing See Account Detail	No payments on this account in the last year. See More Payments	\$180.00 Pay

[Sign up for paperless billing.](#)

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REFILL MESSAGES

Once your refill has been approved and completed by your clinician you will receive a message within MyChart. Below is an example. Any medication that cannot be sent electronically to your pharmacy will be notated in the message to pick it up at the office.



Your Medication Renewal Request



To: Abby Zztest
From: Generic M
Received: 4/27/2015 10:26 AM EDT

Dear Abby,

We have processed your medication renewal request.

The following prescriptions will be filled at Walgreens Drug Store 12782 - Charleston, Sc - 1925 Ashley River Rd At Swc Of Ashley River Rd Savage Rd [843-405-1500]:
- ATORVastatin (LIPITOR) 10 MG tablet

The following requests have been approved, as they can not be electronically prescribed, the paper prescription is ready for you in the office.

Any medication that cannot be sent electronically will be listed here

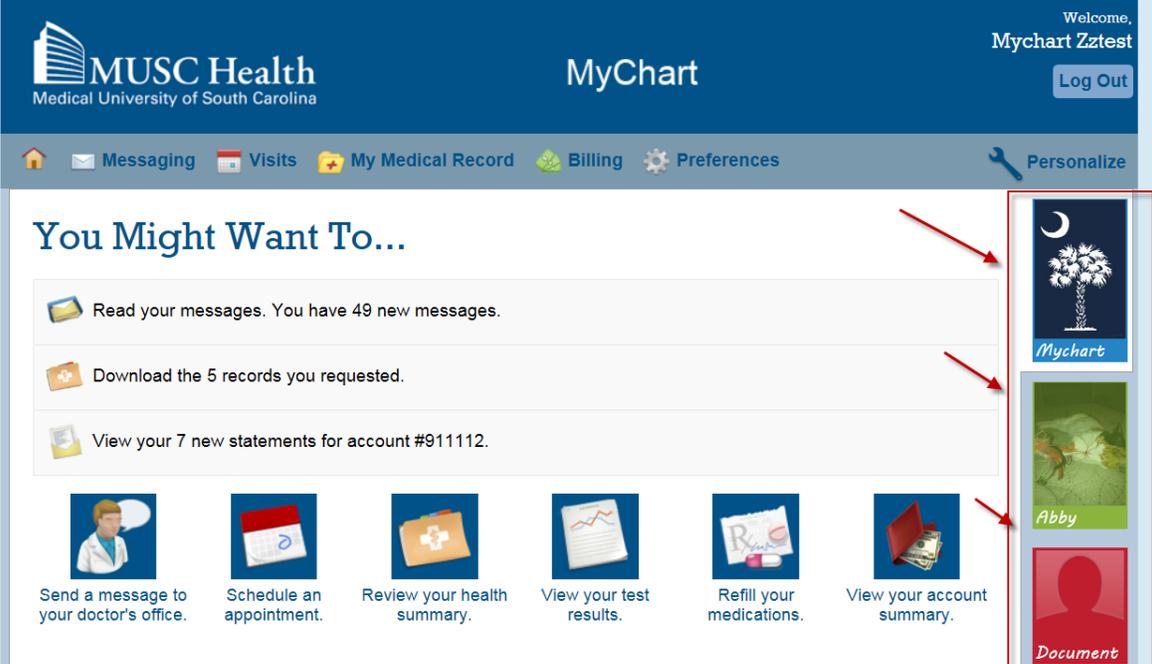
If you have any questions about your prescription, please send a message to your provider.

[Delete](#)

[Back to the Message List](#)

PROXY RECORDS

You will now notice that proxy records are located on the right hand side of the screen for ease of clicking between MyChart accounts.



The screenshot shows the MyChart interface for MUSC Health. The top navigation bar includes links for Messaging, Visits, My Medical Record, Billing, Preferences, and Personalize. A sidebar on the right contains proxy records for 'Mychart', 'Abby', and 'Document'. The main content area features a 'You Might Want To...' section with three items: 'Read your messages. You have 49 new messages.', 'Download the 5 records you requested.', and 'View your 7 new statements for account #911112.'. Below this are six action buttons: 'Send a message to your doctor's office.', 'Schedule an appointment.', 'Review your health summary.', 'View your test results.', 'Refill your medications.', and 'View your account summary.'. Red arrows point from the proxy records in the sidebar to the corresponding content in the main area.

MEDICAL RECORD DOCUMENTS

Now you can receive documents from Medical Records directly in MyChart. Once Medical Records has received your request and has been processed, they can send the documents to you via MyChart.

You can locate the requested records by clicking My Medical Record and choosing Requested Records.



Below is the screen that your records will be available. This will be documents only, all image studies or DVD, CD's will have to be obtained through regular procedure.



Thank you for your patience as we work to make additional features available within MUSC Health MyChart!